Are you looking to work for one of Canada’s Best Managed Companies? Do you enjoy working with a close team of supportive professionals? Do you want to commit to an organization with an outstanding record for safety and reliability? Are you searching for an employer who provides amazing perks and works hard to provide a work-life balance for their employees? If so, look no further!!

As the first contact with our customers, CSAs are eager to take customer service to a higher level while balancing multiple priorities. With a strong work ethic, and the ability to contribute to a team environment, the successful applicant excels at providing friendly, professional and efficient service to each of our customers.

WORK HOURS: Shifts will vary based on operational needs. Shifts will include working weekends.
LOCATION: Whistler Floatplane Base – Nicklaus North, Green Lake
DEPARTMENT: Ground Operations
COMPENSATION AND BENEFITS: Competitive wage, flight perks (including buddy passes), discounts at local restaurants and partner organizations, uniform and shoe allowance, staff events and much more!

Responsibilities and Expectations

• Checking in and greeting customers
• Making reservations and taking payments
• Responding to customer inquiries
• Gate operation and flight closure
• Aircraft weight and balance checks
• Other general counter duties as required
• Answering phone calls and making reservations
• Flight following Whistler based aircraft
• Organizing shuttle pickups/drop offs

Qualifications/Assets

• Superior customer service skills – willing to take service to a higher level
• Proven ability to be an effective member of a team
• Ability to lift heavy baggage 23kg (50lbs).
• Ability to multi-task and prioritize assignments in a fast-paced environment
• Demonstrate computer knowledge and experience working in a Windows based platform
• Ability to work flexible schedules including: evenings, weekends, and holidays

ABOUT HARBOUR AIR GROUP
Launched in 1982, Harbour Air is North America’s largest seaplane airline. It flies more than 450,000 passengers annually, including commuters and tourists throughout coastal British Columbia.
Our people are the backbone of our organization and we are committed to creating a culture that inspires one another to achieve extraordinary success. We have regularly been honoured as the recipient of numerous awards including Canada’s Best Managed Companies, BC’s Top 55 Employers, and Canada’s 10 Most Admired Corporate Cultures.

APPLY NOW: Email your resume and cover letter to jobs@harbourair.com quoting 20-02 Customer Service Agent, Whistler

DEADLINE: February 28, 2020