

Keeping You Moving



Your safety is Harbour Air's top priority, and we sincerely apologize that today's weather conditions have disrupted your travel plans. To help you reach your final destination, we would like to present some alternative transportation options.

Please rest assured, if your flight is cancelled due to weather you will receive a full refund. If you would prefer to rebook on an alternate Harbour Air flight, you may do so with no change or cancellation fees.

Below you will find alternate transportation options; please note, all travel times and costs listed are approximate and do not factor in travel time to and from the alternate operators' locations, or check-in and departure times.

If you'd like assistance finding transportation to alternate departure locations, please do not hesitate to visit us at the front counter or call our friendly reservations team at 1.800.665.0212. We would be pleased to assist you in getting to your final destination as quickly as possible. Once again, we apologize for the service disruption.



We exceed the standard—people taking personal responsibility along with a group commitment

OPERATOR	SERVICE	DEPARTURE LOCATION	ARRIVAL LOCATION	COST APPROX	TRAVEL TIME	PHONE	WEBSITE	WE CAN HELP BOOK
DIRECT: Vancouver to Comox								
Pacific Coastal	Aircraft	YVR (S)	YQQ	\$190	35 min	1.800.663.2872	pacificcoastal.com	✓
WestJet	Aircraft	YVR	YQQ	\$315	45 min	1.888.937.8538	westjet.com	✗
Air Canada	Aircraft	YVR	YQQ	\$315	45 min	1.800.247.2262	aircanada.com	✗
STEP 1: Options to reach Nanaimo from Vancouver								
Helijet	Helicopter	Downtown Vancouver	Downtown Nanaimo	\$139	20 min	604.273.3333	helijet.com	✗
BC Ferries Connector	Bus	Vancouver Bus Depot	Duke Point	\$52	2 hrs	1.888.788.8840	bfcconnector.com	✓
BC Ferries	Ferry	Horseshoe Bay	Departure Bay	\$18	1 hr 45 min	1.888.223.3779	bcferrries.com	✗
STEP 2: Options to reach Comox from Nanaimo								
AC Taxi	Car	Nanaimo	Comox	\$130	1 hr 15 min	1.250.753.1231	actaxi.ca	✓

YQQ - Comox Valley Airport
 YVR - Vancouver International Airport
 YVR (S) - South Terminal at YVR

• HARBOUR AIR PROMISE •

AS OUR GUEST, WE PROMISE TO:



ENSURE YOUR SAFETY IS ALWAYS OUR TOP PRIORITY

PROVIDE A TRUSTED AND FRIENDLY TRAVEL EXPERIENCE

APPROACH ALL SITUATIONS WITH EQUALITY, FAIRNESS, SINCERITY AND RESPECT

SHOW YOU A BRIGHT SMILE, EVEN ON A GREY DAY

We are pleased to assist you with your alternative booking options.

Please visit us at the front counter, or call our friendly reservations team at 1.800.665.0212.

Flight Series 100

Vancouver Harbour to Comox



Please return this to a Harbour Air agent.