

# Keeping You Moving



We exceed the standard—people taking personal responsibility along with a group commitment

Your safety is Harbour Air's top priority, and we sincerely apologize that today's weather conditions have disrupted your travel plans. To help you reach your final destination, we would like to present some alternative transportation options.

Please rest assured, if your flight is cancelled due to weather you will receive a full refund. If you would prefer to rebook on an alternate Harbour Air flight, you may do so with no change or cancellation fees.

Below you will find alternate transportation options; please note, all travel times and costs listed are approximate and do not factor in travel time to and from the alternate operators' locations, or check-in and departure times.

If you'd like assistance finding transportation to alternate departure locations, please do not hesitate to visit us at the front counter or call our friendly reservations team at 1.800.665.0212. We would be pleased to assist you in getting to your final destination as quickly as possible. Once again, we apologize for the service disruption.

OPERATOR	SERVICE	DEPARTURE LOCATION	ARRIVAL LOCATION	COST APPROX	TRAVEL TIME	PHONE	WEBSITE
<b>DIRECT:</b> Kelowna to Vancouver							
<b>WestJet</b>	Aircraft	YVR	YLW	\$280	1 hr	1.888.937.8538	westjet.com
<b>Air Canada</b>	Aircraft	YVR	YLW	\$240	1 hr	1.800.247.2262	aircanada.com
<b>Air North</b>	Aircraft	YVR	YLW	\$130	50 min	1.800.661.0407	flyairnorth.com
<b>Central Mountain Air</b>	Aircraft	YVR (S)	YLW	\$200	1 hr	1.888.865.8585	flycma.com
<b>Pacific Coastal</b>	Aircraft	YVR (S) <small>Layover in YYJ</small>	YLW	\$250	5 hr	1.800.663.2872	pacificcoastal.com
<b>E Bus</b>	Bus	Pacific Central Bus Station	516 Lawrence Ave	\$90	5.5 hr	1.877.769.3287	myebus.ca
<b>Avis</b>	Car Rental	Vancouver	Kelowna	\$350	4.5 hrs	1.800.663.3469	avis.ca
<b>Enterprise</b>	Car Rental	Vancouver	Kelowna	\$290	4.5 hrs	1.800.562.2886	enterprise.ca

YVR - Vancouver International Airport  
 YVR (S) - South Terminal at Vancouver International Airport  
 YLW - Kelowna International Airport  
 YYJ - Victoria International Airport

## • HARBOUR AIR PROMISE •

AS OUR GUEST, WE PROMISE TO:



ENSURE YOUR SAFETY IS ALWAYS OUR TOP PRIORITY

PROVIDE A TRUSTED AND FRIENDLY TRAVEL EXPERIENCE

APPROACH ALL SITUATIONS WITH EQUALITY, FAIRNESS, SINCERITY AND RESPECT

SHOW YOU A BRIGHT SMILE, EVEN ON A GREY DAY

**We are pleased to assist you with your alternative booking options.**

Please visit us at the front counter, or call our friendly reservations team at 1.800.665.0212.

# Flight Series 1800

Vancouver Harbour to Kelowna



Please return this to a Harbour Air agent.