

Keeping You Moving



Your safety is Harbour Air's top priority, and we sincerely apologize that today's weather conditions have disrupted your travel plans. To help you reach your final destination, we would like to present some alternative transportation options.

Please rest assured, if your flight is cancelled due to weather you will receive a full refund. If you would prefer to rebook on an alternate Harbour Air flight, you may do so with no change or cancellation fees.

Below you will find alternate transportation options; please note, all travel times and costs listed are approximate and do not factor in travel time to and from the alternate operators' locations, or check-in and departure times.

If you'd like assistance finding transportation to alternate departure locations, please do not hesitate to visit us at the front counter or call our friendly reservations team at 1.800.665.0212. We would be pleased to assist you in getting to your final destination as quickly as possible. Once again, we apologize for the service disruption.



We exceed the standard—people taking personal responsibility along with a group commitment

OPERATOR	SERVICE	DEPARTURE LOCATION	ARRIVAL LOCATION	COST APPROX	TRAVEL TIME	PHONE	WEBSITE	WE CAN HELP BOOK
STEP 1: Vancouver to Tsawwassen								
TransLink	Bus	Vancouver	Tsawwassen	Varies	1 hr	1.604.953.3333	translink.ca	X
Vancouver Taxi	Car	Vancouver	Tsawwassen	Varies	30 min	1.604.871.1111	vancouvertaxi.cab	✓
STEP 2: Tsawwassen to Salt Spring Island								
BC Ferries	Ferry #1 Ferry #2	Tsawwassen Swartz Bay	Swartz Bay Fulford Harbour	\$7.80	2 hr 45 min	1.888.223.3779	bcerries.com	X
BC Ferries	Ferry Direct	Tsawwassen	Long Harbour	\$7.80	1 hr 30 min	1.888.223.3779	bcerries.com	X
BC Ferries	Ferry Multiple Stops	Tsawwassen	Long Harbour	\$7.80	3 hr 5 min	1.888.223.3779	bcerries.com	X

• HARBOUR AIR PROMISE •

AS OUR GUEST, WE PROMISE TO:



ENSURE YOUR SAFETY IS ALWAYS OUR TOP PRIORITY

PROVIDE A TRUSTED AND FRIENDLY TRAVEL EXPERIENCE

APPROACH ALL SITUATIONS WITH EQUALITY, FAIRNESS, SINCERITY AND RESPECT

SHOW YOU A BRIGHT SMILE, EVEN ON A GREY DAY

We are pleased to assist you with your alternative booking options.

Please visit us at the front counter, or call our friendly reservations team at 1.800.665.0212.

Flight Series 400

Vancouver Harbour to Ganges Harbour



Please return this to a Harbour Air agent.