

# Keeping You Moving



Your safety is Harbour Air's top priority, and we sincerely apologize that today's weather conditions have disrupted your travel plans. To help you reach your final destination, we would like to present some alternative transportation options.

Please rest assured, if your flight is cancelled due to weather you will receive a full refund. If you would prefer to rebook on an alternate Harbour Air flight, you may do so with no change or cancellation fees.

Below you will find alternate transportation options; please note, all travel times and costs listed are approximate and do not factor in travel time to and from the alternate operators' locations, or check-in and departure times.

If you'd like assistance finding transportation to alternate departure locations, please do not hesitate to visit us at the front counter or call our friendly reservations team at 1.800.665.0212. We would be pleased to assist you in getting to your final destination as quickly as possible. Once again, we apologize for the service disruption.



We exceed the standard—people taking personal responsibility along with a group commitment

OPERATOR	SERVICE	DEPARTURE LOCATION	ARRIVAL LOCATION	COST APPROX	TRAVEL TIME	PHONE	WEBSITE	WE CAN HELP BOOK
<b>STEP 1: Options to reach Tsawwassen from Salt Spring Island</b>								
<b>BC Ferries</b>	Ferry #1 Ferry #2	Fulford Harbour Swartz Bay	Swartz Bay Tsawwassen	\$7.80	2 hr 45 min	1.888.223.3779	bcterries.com	X
<b>BC Ferries</b>	Ferry <i>Direct</i>	Long Harbour	Tsawwassen	\$7.80	1 hr 30 min	1.888.223.3779	bcterries.com	X
<b>BC Ferries</b>	Ferry <i>Multiple Stops</i>	Long Harbour	Tsawwassen	\$7.80	3 hr 5 min	1.888.223.3779	bcterries.com	X
<b>STEP 2: Options to reach Vancouver from Tsawwassen</b>								
<b>TransLink</b>	Bus	Tsawwassen	Vancouver	Varies	1 hr	1.604.953.3333	translink.ca	X
<b>Vancouver Taxi</b>	Car	Tsawwassen	Vancouver	Varies	30 min	1.604.871.1111	vancouvertaxi.cab	✓
<b>NEED TO RETURN TO MAPLE BAY?</b>								
<b>STEP 1: Ganges Harbour to Vesuvius Bay</b>								
<b>Salt Spring Transit</b>	Bus	Ganges Harbour	Vesuvius Bay	\$0	20 min	1.250.538.4282	bctransit.com/ salt-spring-island	X
<b>STEP 2: Vesuvius Bay to Crofton</b>								
<b>BC Ferries</b>	Ferry	Vesuvius Bay	Crofton	\$7.80	1 hr 30 min	1.888.223.3779	bcterries.com	X
<b>STEP 3: Crofton to Maple Bay</b>								
<b>Duncan Taxi</b>	Car	Crofton	Maple Bay	\$25	15 min	1.250.746.4444		X

## • HARBOUR AIR PROMISE •

AS OUR GUEST, WE PROMISE TO:



ENSURE YOUR SAFETY IS ALWAYS OUR TOP PRIORITY

PROVIDE A TRUSTED AND FRIENDLY TRAVEL EXPERIENCE

APPROACH ALL SITUATIONS WITH EQUALITY, FAIRNESS, SINCERITY AND RESPECT

SHOW YOU A BRIGHT SMILE, EVEN ON A GREY DAY

# Flight Series 400

Ganges Harbour to Vancouver Harbour



Please return this to a Harbour Air agent.