

Keeping You Moving



Your safety is Harbour Air's top priority, and we sincerely apologize that today's weather conditions have disrupted your travel plans. To help you reach your final destination, we would like to present some alternative transportation options.

Please rest assured, if your flight is cancelled due to weather you will receive a full refund. If you would prefer to rebook on an alternate Harbour Air flight, you may do so with no change or cancellation fees.

Below you will find alternate transportation options; please note, all travel times and costs listed are approximate and do not factor in travel time to and from the alternate operators' locations, or check-in and departure times.

If you'd like assistance finding transportation to alternate departure locations, please do not hesitate to visit us at the front counter or call our friendly reservations team at 1.800.665.0212. We would be pleased to assist you in getting to your final destination as quickly as possible. Once again, we apologize for the service disruption.



We exceed the standard—people taking personal responsibility along with a group commitment

OPERATOR	SERVICE	DEPARTURE LOCATION	ARRIVAL LOCATION	COST APPROX	TRAVEL TIME	PHONE	WEBSITE	WE CAN HELP BOOK
STEP 1: Vancouver to Nanaimo								
Helijet	Helicopter	Downtown Vancouver	Downtown Nanaimo	\$139	20 min	1.604.273.3333	helijet.com	X
Seair	Seaplane	Downtown Vancouver	Departure Bay	\$129	20 min	1.800.447.3247	seairseaplanes.com	X
WestJet	Aircraft	YVR	YCD	\$300	25 min	1.888.937.8538	westjet.com	X
Air Canada	Aircraft	YVR	YCD	\$300	25 min	1.800.247.2262	aircanada.com	X
BC Ferries	Ferry	Tsawwassen	Duke Point	\$18	1 hr 30 min	1.888.223.3779	bcferries.com	X
BC Ferries	Ferry	Horseshoe Bay	Departure Bay	\$18	1 hr 45 min	1.888.223.3779	bcferries.com	X
STEP 2: Nanaimo to Maple Bay								
A C Taxi	Taxi	Nanaimo	Maple Bay	Varies	45 min	1.250.753.1231	actaxi.ca	X

• HARBOUR AIR PROMISE •

AS OUR GUEST, WE PROMISE TO:



ENSURE YOUR SAFETY IS ALWAYS OUR TOP PRIORITY

PROVIDE A TRUSTED AND FRIENDLY TRAVEL EXPERIENCE

APPROACH ALL SITUATIONS WITH EQUALITY, FAIRNESS, SINCERITY AND RESPECT

SHOW YOU A BRIGHT SMILE, EVEN ON A GREY DAY

We are pleased to assist you with your alternative booking options.

Please visit us at the front counter, or call our friendly reservations team at 1.800.665.0212.

Flight Series 400

Vancouver Harbour to Maple Bay



Please return this to a Harbour Air agent.