

# Keeping You Moving



Your safety is Harbour Air's top priority, and we sincerely apologize that today's weather conditions have disrupted your travel plans. To help you reach your final destination, we would like to present some alternative transportation options.

Please rest assured, if your flight is cancelled due to weather you will receive a full refund. If you would prefer to rebook on an alternate Harbour Air flight, you may do so with no change or cancellation fees.

Below you will find alternate transportation options; please note, all travel times and costs listed are approximate and do not factor in travel time to and from the alternate operators' locations, or check-in and departure times.

If you'd like assistance finding transportation to alternate departure locations, please do not hesitate to visit us at the front counter or call our friendly reservations team at 1.800.665.0212. We would be pleased to assist you in getting to your final destination as quickly as possible. Once again, we apologize for the service disruption.



We exceed the standard—people taking personal responsibility along with a group commitment

OPERATOR	SERVICE	DEPARTURE LOCATION	ARRIVAL LOCATION	COST APPROX	TRAVEL TIME	PHONE	WEBSITE	WE CAN HELP BOOK
Helijet	Helicopter	YVR (S)	Downtown Victoria	\$240	35 min	1.604.273.3333	helijet.com	X
Pacific Coastal	Aircraft	YVR (S)	YYJ	\$190	25 min	1.800.663.2872	pacificcoastal.com	✓
WestJet	Aircraft	YVR	YYJ	\$300	30 min	1.888.937.8538	westjet.com	X
Air Canada	Aircraft	YVR	YYJ	\$300	30 min	1.800.247.2262	aircanada.com	X
BC Ferries Connector	Bus	YVR	Victoria	\$81	4 hr 30 min	1.888.788.8840	bfcconnector.com	✓
BC Ferries	Ferry	Tsawwassen	Swartz Bay	\$18	1 hr 35 min	1.888.223.3779	bcferrries.com	X

YYJ - Victoria International Airport  
 YVR - Vancouver International Airport  
 YVR (S) - South Terminal at YVR

## • HARBOUR AIR PROMISE •

AS OUR GUEST, WE PROMISE TO:



ENSURE YOUR SAFETY IS ALWAYS OUR TOP PRIORITY

PROVIDE A TRUSTED AND FRIENDLY TRAVEL EXPERIENCE

APPROACH ALL SITUATIONS WITH EQUALITY, FAIRNESS, SINCERITY AND RESPECT

SHOW YOU A BRIGHT SMILE, EVEN ON A GREY DAY

**We are pleased to assist you with your alternative booking options.**

Please visit us at the front counter, or call our friendly reservations team at 1.800.665.0212.

# Flight Series 500

Richmond (South YVR) to Victoria Harbour



Please return this to a Harbour Air agent.