

Keeping You Moving



We exceed the standard—people taking personal responsibility along with a group commitment

Your safety is Harbour Air's top priority, and we sincerely apologize that today's weather conditions have disrupted your travel plans. To help you reach your final destination, we would like to present some alternative transportation options.

Please rest assured, if your flight is cancelled due to weather you will receive a full refund. If you would prefer to rebook on an alternate Harbour Air flight, you may do so with no change or cancellation fees.

Below you will find alternate transportation options; please note, all travel times and costs listed are approximate and do not factor in travel time to and from the alternate operators' locations, or check-in and departure times.

If you'd like assistance finding transportation to alternate departure locations, please do not hesitate to visit us at the front counter or call our friendly reservations team at 1.800.665.0212. We would be pleased to assist you in getting to your final destination as quickly as possible. Once again, we apologize for the service disruption.

OPERATOR	SERVICE	DEPARTURE LOCATION	ARRIVAL LOCATION	COST APPROX	TRAVEL TIME	PHONE	WEBSITE	WE CAN HELP BOOK
DIRECT: Richmond (YVR South) to Nanaimo								
Seair	Seaplane	YVR (S)	Downtown Nanaimo	\$129	20 min	1.800.447.3247	seairseaplanes.com	X
BC Ferries Connector	Bus	YVR	Duke Point	\$81	4 hr 30 min	1.888.788.8840	bfcconnector.com	✓
WestJet	Aircraft	YVR	YCD	\$300	30 min	1.888.937.8538	westjet.com	X
Air Canada	Aircraft	YVR	YCD	\$300	30 min	1.800.247.2262	aircanada.com	X
STEP 1: Richmond (YVR South) to Ferry Terminal								
Richmond Taxi	Car	YVR (S)	Ferry Terminal	Varies	30 min	1.604.272.1111	richmondtaxi.ca	X
TransLink	Bus	YVR	Ferry Terminal	\$8.25	1 hr	1.604.953.3333	translink.ca	X
STEP 2: Ferry Terminal to Nanaimo								
BC Ferries	Ferry	Tsawwassen	Duke Point	\$18	2 hr	1.888.223.3779	bcferrries.com	X
BC Ferries	Ferry	Horseshoe Bay	Departure Bay	\$18	1 hr 40 min	1.888.223.3779	bcferrries.com	X

YCD - Nanaimo Airport
 YVR - Vancouver International Airport
 YVR (S) - South Terminal at YVR

• HARBOUR AIR PROMISE •

AS OUR GUEST, WE PROMISE TO:

ENSURE YOUR SAFETY IS ALWAYS OUR TOP PRIORITY	PROVIDE A TRUSTED AND FRIENDLY TRAVEL EXPERIENCE	APPROACH ALL SITUATIONS WITH EQUALITY, FAIRNESS, SINCERITY AND RESPECT	SHOW YOU A BRIGHT SMILE, EVEN ON A GREY DAY

We are pleased to assist you with your alternative booking options.

Please visit us at the front counter, or call our friendly reservations team at 1.800.665.0212.

Flight Series 600

Richmond (YVR South) to Nanaimo



Please return this to a Harbour Air agent.