

Keeping You Moving



Your safety is Harbour Air's top priority, and we sincerely apologize that today's weather conditions have disrupted your travel plans. To help you reach your final destination, we would like to present some alternative transportation options.

Please rest assured, if your flight is cancelled due to weather you will receive a full refund. If you would prefer to rebook on an alternate Harbour Air flight, you may do so with no change or cancellation fees.

Below you will find alternate transportation options; please note, all travel times and costs listed are approximate and do not factor in travel time to and from the alternate operators' locations, or check-in and departure times.

If you'd like assistance finding transportation to alternate departure locations, please do not hesitate to visit us at the front counter or call our friendly reservations team at 1.800.665.0212. We would be pleased to assist you in getting to your final destination as quickly as possible. Once again, we apologize for the service disruption.



We exceed the standard—people taking personal responsibility along with a group commitment

OPERATOR	SERVICE	DEPARTURE LOCATION	ARRIVAL LOCATION	COST APPROX	TRAVEL TIME	PHONE	WEBSITE	WE CAN HELP BOOK
DIRECT: Nanaimo to Richmond (YVR South)								
Seair	Seaplane	Departure Bay	YVR (S)	\$129	20 minutes	1.800.447.3247	seairseaplanes.com	X
WestJet	Aircraft	YCD	YVR	\$300	30 min	1.888.937.8538	westjet.com	X
Air Canada	Aircraft	YCD	YVR	\$300	30 min	1.800.247.2262	aircanada.com	X
BC Ferries	Ferry	Duke Point	Tsawwassen	\$18	2 hr	1.888.223.3779	bctferries.com	X
BC Ferries	Ferry	Departure Bay	Horseshoe Bay	\$18	1 hr 40 min	1.888.223.3779	bctferries.com	X
STEP 1: Nanaimo to Ferry Terminal								
BC Ferries	Ferry	Duke Point	Tsawwassen	\$18	2 hr	1.888.223.3779	bctferries.com	X
BC Ferries	Ferry	Departure Bay	Horseshoe Bay	\$18	1 hr 40 min	1.888.223.3779	bctferries.com	X
STEP 2: Ferry Terminal to Richmond (YVR South)								
Vancouver Taxi	Car	Ferry Terminal	YVR (S)	Varies	30 min	1.604.871.1111	vancouvertaxi.cab	X
TransLink	Bus	Ferry Terminal	YVR	\$8.25	1 hr	1.604.953.3333	translink.ca	X

YCD - Nanaimo Airport
 YVR - Vancouver International Airport
 YVR (S) - South Terminal at YVR

• HARBOUR AIR PROMISE •

AS OUR GUEST, WE PROMISE TO:



ENSURE YOUR SAFETY IS ALWAYS OUR TOP PRIORITY

PROVIDE A TRUSTED AND FRIENDLY TRAVEL EXPERIENCE

APPROACH ALL SITUATIONS WITH EQUALITY, FAIRNESS, SINCERITY AND RESPECT

SHOW YOU A BRIGHT SMILE, EVEN ON A GREY DAY

We are pleased to assist you with your alternative booking options.

Please visit us at the front counter, or call our friendly reservations team at 1.800.665.0212.

Flight Series 600

Nanaimo to Richmond (YVR South)



Please return this to a Harbour Air agent.